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## Downloading the Parent Hubbe Mobile App

Duration (Mins): 2 minutes 52 seconds

Hi Parents! Hubbe offers a mobile app available in the Apple and Google Play app stores that you can use to manage your parent portal account right from your mobile device! This guide will show you how to set up the Parent Hubbe mobile app and get started with easily managing your account in the Hubbe Parent Portal for your agency from the app. Please <u>click here</u> to access the help video.

**Video Narration** 

Hello and welcome parents! My name is Kendra, and today, I'll be giving you an overview of how to download and log into your Parent Hubbe Mobile App.

Depending on which mobile device you use, either visit the <u>Apple</u> or <u>Google Play</u> app store available on your device. For the purpose of this tutorial, we will be using an iPhone so we will visit the Apple app store.

Search for "Parent Hubbe," and select our Parent Hubbe app. You can now click on "Get" or "Install," to download the Parent Hubbe app on your device.

After the Parent Hubbe app has finished downloading onto your mobile device, click on the app to open it. If you've received the Parent Hubbe email invitation from your agency, either click on the link in the email, or scan the QR code on your mobile device to open your agency's login page in the Parent Hubbe app.

If you click the mint "Select County & Agency" button, you will be led to the county list page. Select the county in which your agency resides. You can enter the name of your county into the search bar to easily locate it in the list. You will then be redirected to the agency selection page in the app. All the agencies that use Hubbe in your county will be listed. Now locate the agency your child is enrolled in, and select it. You have navigated to your agency's parent portal login page. Should you want to change the county or agency you have selected, simply click the "Change" button near the top of your screen. You will be redirected back to the list of counties.

Otherwise, if you have selected the correct agency, enter the email you used to create your account, as well as your password. Click "Sign In" to enter your parent portal.

You have now successfully downloaded the Parent Hubbe app and entered your parent portal account. The app allows you to easily apply to an agency, sign forms, upload requested documents, complete parent surveys, make payments towards your family fees, and more! We hope you enjoy your Parent Hubbe mobile app!

This concludes the tutorial video on downloading and logging into the Parent Hubbe app. Please check out our other help videos to learn more.

Have a wonderful day and thanks for watching!